

You've made a big move. Excitement may have given way to more complex feelings. You may feel homesick, anxious, depressed or otherwise unwell. A lack of access to your normal support system can be triggering while living in a country other than your own.

These challenges can cause you to neglect aspects of your overall wellbeing as you may be struggling to adjust. Global Wellness Assist is here to help you with support when facing difficulties.

What Is Global Wellness Assist?

Global Wellness Assist is an international employee assistance program (EAP) for students, faculty and staff traveling globally on behalf of a college or university, providing access to free, confidential assistance any time, any day.

Professionals are ready to assist with any issue. Topics include, but are not limited to:

- ✓ Harmony between academic and personal life
- Managing life changes
- ✓ Bullying and harassment
- Managing anxiety and depression
- ✓ Substance use
- ✓ Surviving the loss of a loved one
- Handling stress
 - Referrals to local resources, including attorneys,
- √ financial professionals and much more
- Managing academic or workplace pressure

Confidential Service You Can Trust

Global Wellness Assist is staffed by professionals who are completely independent of your university/college. They are bound by professional standards regarding confidentiality and do not disclose details of individuals who have contacted the service. Any information you provide will not be shared with your university/college.

To have a counselor contact you:

- 1. Email support@worldwideassist.co.uk or SMS text number: +44-790-934-1229 (standard text messaging rates may apply)
- 2. Include in your email or text:
 - a. Your name
 - b. Your country location
 - c. Your phone number
 - d. Reason

You can also use your GeoBlue® Mobile App:

- 1. Select "Telehealth"
- 2. Select "Talk to a Counselor"

Or you can call the applicable phone number listed on the back of the flyer.

Member Support, Worldwide



Available 24/7/365



Up to 6 sessions of counseling per issue, per year (telephonic and in person)



Information, resources and counseling on any work, life, personal or family issue



Available worldwide by phone, email or web



No additional cost to use



Available in several languages

Mental Health Issues Are Common

More Generation Zers and Millennals are suffering from depression and anxiety than previous generations. According to the National Institute of Mental Health, more than one in four young adults (18-25) have some degree of mental illness, the highest prevalence among all age groups.

Six out of the top 10 health conditions faced by Millennials are behavioral health conditions affecting mental health and emotional wellbeing.²

More than one-third of U.S. college students said they've felt so depressed in the past 12 months it was difficult to function.³



Toll-Free Phone Number Access in Many Countries

Call +44-20-8987-6228 if a toll-free number is not available in your area. Reverse charges can be requested.

Argentina	0800 666 0749
Australia	1 800 023 289
Austria	0800 802 007
Bahamas	1800 389 0597
Bahrain	800 19 909
Belarus	8 820 0011 0259
Belgium	0800 819 05
Bermuda	1 877 353 0635
Brazil	0800 892 3919
Canada	877 847 4525
Chile	800 395 011
China	400 920 3300
Colombia	01800 913 3823
Costa Rica	0800 044 0122
Czech Republic	800 488 404
Denmark	808 20 036
Dominican Rep.	1 888 751 9004
Ecuador	1800 000 154
Estonia	800 0100 432
France	0800 914 821
Germany	0800 180 2587

Guam	1 877 301 4773
Guatemala	1800 300 0119
Hong Kong	800 906 115
Hungary	06 800 20766
Iceland	800 9698
India	000800 100 9445
Indonesia	001 803 015 204 6089
Ireland	1800 490 390
Israel	1 809 494 155
Italy	800 783 713
Japan	0800 100 0074
Jordan	0800 229 88
Korea	00 308 13 1768
Laos	1 888 751 9004
Lithuania	8 800 30455
Luxembourg	800 8 0925
Malaysia	1 800 813 770
Mexico	800 099 0434
Netherlands	0 800 022 2285
New Zealand	0 800 452 908
Nicaragua	1800 226 0427
Nigeria	070 8060 1864

Norway	800 10 233
Pakistan	008 009 004 4319
Paraguay	0800 542 0131
Peru	0800 556 53
Philippines	1 800 1 116 0905
Poland	0 0 800 111 3815
Portugal	800 180 031
Puerto Rico	1 877 847 4515
Romania	0 800 895 946
Russian	
Federation	8 800 100 6293
Saudi Arabia	800 844 3261
Singapore	800 130 1950
Slovakia	0 800 606 256
South Africa	0 800 991 666
Spain	900 838 608
Sweden	020 889 233
Switzerland	0800 557 747
Taiwan	00801 14 8766
Thailand	001 800 852 8403
Turkey	00 800 1420 77474
Ukraine	0 800 501027

UAE	800 0357 04 696
UK	0800 243 458
Uruguay	000 405 4492
USA	1 888 851 7032
Venezuela	0 800 100 9097



00 800 1809 204 5550

Easy access on your terms

Free, confidential support is available by phone, email or web, from anywhere at any time. Call or log on to get started.

Sources: 1. American Psychological Association's report Stress in AmericaTM: Generation Z 2. BCBS Millennial study 3. The WHO World Mental Health Surveys International College Student Project: Prevalence and Distribution of Mental Disorders. Journal of Abnormal Psychology, published Sept. 13, 2018.

Services are provided by WorkPlace Options, an independent company that is not affiliated with GeoBlue and does not provide Blue Cross or Blue Shield products or services. WorkPlace Options is solely responsible for referring participants for counseling, coaching and work-life services and health assessments by providers who are appropriately licensed by local authorities. The evaluation and efficacy of any service delivered by a provider lies solely with the participant, spouse, dependent or other authorized party who inquires on behalf of those or other participants. GeoBlue shall have no responsibility or liability whatsoever for any aspect of the provider counseling, coaching, work-life services and health assessments or other similar services, or the counselor/participant relationship.

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